

## What we expect from you as a parent or carer:

### Please tell us if:

- There is anything in your child's life that we need to know. Things that happen away from this setting can affect your child while they're with us. Please talk to us – we might be able to help.
- There is a reason why your child is not attending by ringing the school on **0114 2551704** on the first day of absence.
- Your child no longer needs his/her place with us.

## What you can expect from us:

- Safe, good quality learning environment operating under Safeguarding Children legislation & Ofsted regulations
- While your child is with us, we will take good care of them and talk to you about anything important that we observe
- Regular, efficient and accurate record keeping
- If your child transfers to another setting, we will share any information with that setting that will help to support your child's move
- Contact from us when your child hasn't attended and you have not let us know the reason for their absence
- Prompt action to any problem you tell us about
- Support and assistance from staff when needed

**For more information please contact:**

**Evelyn Abram 0114 2551704**

## Important information for parents or carers 2023-2024

### Working Together to Safeguard Children

**We are committed to helping all students to do well**

## Important information for you and your child

**In Sheffield** we have a number of ways to support children, young people and their families.

These processes include:

- **Information Sharing**
- **Early Help Family Common Assessment Framework**
- **Operation Encompass**
- **Multi-agency Working**

This leaflet helps to explain these processes to you.

Please ask us for more information.

## Information Sharing

It is usual practice for workers that are supporting you and your child to talk to each other to share relevant information. We do this in order to identify and organise any support that is needed as quickly as possible. We will also talk to **you** about your child so that we can all work together. If you are worried about this or want to know more, please talk to us.

An assessment is a discussion between you & a member of staff to identify any support needs your child and family have. This discussion is written on a form called an **Early Help Assessment (EHA)** or **Family Common Assessment Framework (FCAF)** and it includes your thoughts and ideas.

If you give your permission, the EHA or FCAF can be shared with others working with your child(ren) to save you explaining things over and over again.

We will talk to you about:

- Your child(ren)s individual circumstances and what support they might need
- Other issues or concerns within your family that you may need support with

## Early Help or Family Common Assessment Framework

## Operation Encompass

**Operation Encompass** is an initiative that enhances communication between the police and schools where a child is at risk from domestic abuse. The police inform schools when they have attended an incident of domestic violence or abuse. The purpose of the information sharing is to ensure schools have more information to support the child when they come to school the next day.

If different agencies are working with you it is useful for you all to meet so that support for your child can be discussed and agreed.

The meetings can take place at a time and place that is convenient and comfortable for you.

This way everyone can keep up to date, hear your views and work together better, keeping the focus on your child's needs.

Sometimes a worker will agree to co-ordinate the support for your child – this is called the 'Lead Professional' role.

## Multi-Agency Working

## Let's work together!

If any parent or carer has any concern about the safety of **any** child in this setting, there are people who can help. You can call in to school or ring us. Here is our phone number:



**Evelyn Abram**  
**0114 2551704**

**Further information can be found at:**

[www.sharrowschool.co.uk](http://www.sharrowschool.co.uk)

and/or

[www.safeguardingsheffieldchildren.org.uk](http://www.safeguardingsheffieldchildren.org.uk)